

Melissa's

Hair Designs & Makeup

professional hair stylist • color specialist • makeup artist

713-775-0056

Salon Policies

Cancellation Policy:

Please give at least 24 hours' notice if you need to cancel and reschedule your appointment so that I can fill the opening with someone on the waiting list. A late cancellation fee may apply if adequate notice is not given. If you cancel day of appointment there is a \$50 cancellation fee / service fee.

Late Arrival:

I value the importance of your time, and try to stay on schedule during the day. If you think you may be late to your appointment, please let me know so I know you will still be there. If you are more than 15 minutes late to your appointment, I will need to reschedule or adjust the services done in order to make sure I stay on time.

No Show Policy:

If you do not show up for your appointment, a no show fee will apply to your next service charged as follows:

1st No Show- 50% of service price

2nd No Show- 100% of service price

3rd No Show- Future appointments must be paid for in advance

Redos:

If you are unhappy with the service you have received; I honor a redo within 7 days of the original service for the price of product only. Please know that color services are NOT guaranteed without the use of professional shampoo and conditioner in between services. Professional products including styling products are ESSENTIAL in order to maintain the health of your hair, the vibrancy of your color, and the ease of creating the style you want. PROTECT YOUR INVESTMENT AND USE PROFESSIONAL PRODUCTS!